

Application Note

Windows Mobile Device Center (WMDC) Installation on Windows 10

21st of September, 2017

In Windows 10, Microsoft no longer officially support WMDC for active sync feature on Windows Mobile and Windows CE devices. We provide a workaround we tested update-to-date for users experiencing this problem on Microsoft Windows 10. This workaround for WMDC installation should be applicable to unitech devices like PA692, HT682, PA820, PA520, and etc.

Installation Steps:

1. Install WMDC (Windows Mobile Device Center) depending on your PC version.

32-bit Windows:

<http://www.microsoft.com/en-us/download/details.aspx?id=14>

64-bit Windows:

<http://www.microsoft.com/en-us/download/details.aspx?id=3182>

2. Set WMDC to run in Windows Vista Compatibility Mode.

- a. In Windows File Explorer, find C:\Windows\WindowsMobile\wmvc.exe.
- b. Right-click it, Properties.
- c. Compatibility tab.
- d. "Change settings for all users" button. Authenticate if necessary.
- e. Check box "Run this program in compatibility mode for", Windows Vista.
- f. Hit OK and OK.

3. Run WMDC-helper.exe

a. Download WMDC-Helper.exe

<http://www.junipersys.com/content/download/13707/206847/version/1/file/WMDC-Helper.exe>

b. Right-click WMDC-Helper.exe and Run As Administrator.

4. Reboot the PC.

Reference:

<http://www.junipersys.com/Juniper-Systems-Rugged-Handheld-Computers/support/Knowledge-Base/Support-Knowledge-Base-Topics/Desktop-Connection-ActiveSync-or-Windows-Mobile-Device-Center/WMDC-in-Windows-10>